

3 Investigations of the work environment

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If the results of the workplace inspection, the interviews and the investigation of the incidence and nature of the health complaints indicate that they are workplace-related or at least potentially workplace-related, the next step is to investigate the main features of the working environment. In particular, these investigations concentrate on the building itself and the furnishings, building service systems and technical equipment.

If the health complaints began to be noticed at one specific point in time, they may well be linked to redecoration or conversion work. This possibility should also be taken into consideration.

Questionnaire G2 (see Annex 3) can be used to perform a detailed investigation of the work environment. Based on the findings derived from it, the potential causes of the health complaints can be divided into “less probable” and “more probable”. This makes it easier to decide on further action and which topics, if any, are to be the subject of a special investigation.